

POAC Claiming Guide: Auckland Region

Effective from 1 July 2025

Fee Schedule

Item	Fee (incl. GST)
Abscess Incision & Drainage (per site) *	\$200
After Hours Fee (claimable with Fixed Fees only)	\$20
Anaphylaxis Extended Observation (max 4 hours)	\$1.20/minute
Anti-D Administration in Pregnancy	\$65
Catheterisation – Male *	\$105
Catheterisation – Female *	\$80
Clexane Delayed-Scan Injection (plus medication as consumable)	\$25
Clexane Post-Scan (one-off fee, plus medication as consumable)	\$60
Consumables (not claimable with Fixed Fees)	At cost
ECG (acute only) *	\$65
Ferinject Infusion (clinical criteria met) *	\$185
IV Fluids 1L - Moderate Dehydration*	\$180
IV Fluids 2L - Moderate Dehydration *	\$240
GP / NP Consultation (conditions apply)	At normal clinic rate
Phone Review (GP/NP/RN) - review results post radiology, or next day post treatment where indicated, documented in notes)	\$20
Cellulitis IV Cephazolin (ends August 2025, max 3 doses) *	\$110 per dose
Cellulitis – High Dose Orals (review for eligible patients as per future funding framework)	TBC
Nurse Time	\$1.50/minute

Observation Time (where not related to a Fixed Fee)	\$1.20/minute
POCT Blood Draw (eligible cases) *	\$46
Pyelonephritis – Single Dose + Fluids *	\$220
Troponin Phlebotomy (in practice for chest pain) *	\$20
Wound Care for Abscess I&D – Simple	\$30
Wound Care for Abscess I&D – Complex	\$45

Important Claiming Rules

Clinical Documentation:

All claims must be supported with relevant clinical documentation.

Fixed Fees:

Items marked * are Fixed Fees — these cover all costs, including consumables, for treatment following the initial patient assessment. ***A GP/NP consult on the same day may only be claimed in addition if the patient requires referral to hospital.***

GP/NP Consultations & Reviews:

- The initial consult is payable by the patient unless referred by St John, a hospital, or another clinic — in which case the initial assessment can be claimed under POAC.
- A next-day in person consult may be claimed where clinically indicated only (e.g. dehydration with ongoing symptoms).
- This fee must not be claimed in addition to Fixed Fees for treatment provided.
- Phone Review relates to a clinical (GP/NP/RN) review undertaken following a POAC-funded radiology investigation, or the following day, if clinically indicated, post treatment.

Consumables:

Consumables apply only to non-fixed fee services that are not supplied under MPSO (Medical Practice Service Order) and should be charged at the actual cost of each individual item.

Consumables are not claimable for services that are included under a Fixed Fee.

Administration Fee:

The administration fee of \$15.50 has been removed. The outcome / final diagnosis is no longer a separate requirement if **no other claim is being made**. For most referrals, however, it is expected a claim would be made for services provided.

General Claiming Conditions

- POAC terms and conditions apply to all referrals and claims.
- Submit the POAC referral at the time of the clinical decision to ensure eligibility.
- No co-payment should be charged to any patient enrolled under POAC.
- Observation between ECG/Troponin repeat tests is not claimable — if close monitoring is required, admission may be more appropriate.
- GP review following initial treatment (e.g. initial IV fluids, asthma management) is not claimable prior to commencing further treatment on the same day.
- The After Hours Fee is claimable only with Fixed Fees
- No outcome/final diagnosis is required if no other claim is made for the referral. For most referrals, a claim would be expected for services provided.

Cellulitis Management Update

Funding for IV Cephazolin for cellulitis will end on 1 August 2025. National pathways will be updated to reflect best practice using high-dose oral therapy. A funding framework for reviewing high-risk patients is under development.

Claim Submission Timeline

- Claims must be submitted by the 20th of the month following treatment.
- All claims for referrals and activity up to 30th June 2025 must be finalised by the 31st August 2025 using the original fees.
- Any claims submitted using the new rates for pre 1st July 2025 referrals will be adjusted accordingly.

More Information

For full claiming guidance, visit: www.poac.co.nz/claiming

For any queries related to how to claim, please email: claims@poac.co.nz